

HYGIENE CONCEPT

Ladies and gentlemen, our audience,

We are delighted to be able to start performing for you again!

But, in order to do so, we must stick to strict conditions laid out by the authorities. **Protection and hygiene measures** are in place for every event to try and prevent the spread of the corona virus. We therefore ask you to note the following points:

DO NOT COME TO THE THEATRE IF YOU FEEL UNWELL

Stay at home instead and protect other members of the audience and people working in the theatre. If you cannot use a ticket you have purchased because of this then please contact us by telephone or email.

STICK TO HYGIENE REGULATIONS AT ALL TIMES

Please be careful and think of others if you sneeze or cough, keep your distance from other people (minimum 1½ metres), and don't forget to wash your hands! There are disinfection dispensers by the doors into the theatre and in the washrooms.

All contact surfaces including handrails, taps and door handles are cleaned and disinfected thoroughly and often during the day.

COVERING YOUR NOSE AND MOUTH

By law, masks covering your nose and mouth must be worn in all areas of the theatre, including toilets. Please bring one with you. You may only remove your mask once you have taken the seat you have been shown to.

You will find appropriate signs throughout the building.

Your visit to the theatre will be different. The most important changes are listed here:

BUYING TICKETS

MEANS OF IDENTIFICATION & PERSONAL INFORMATION

We are obliged by law to keep a list of people entering the building to ensure that a chain of infection can be traced if necessary, as prescribed by the Corona Contact and Operating Restrictions Ordinance of May 7 2020. So we need your name, address and date of birth when you purchase a ticket. People buying tickets for several people must have this information on the people using the other tickets to hand. All people going to a performance must have means of identification with them, and present it when buying tickets at the evening box office. Your information will be deleted in the usual way according to German law.

THE EVENING BOX OFFICE

Will only be dealing with tickets for the performance in question and opens 30 minutes before the performance is due to begin.

GETTING TO YOUR SEATS

Our staff will be wearing masks or visors.

We have devised a system to make it possible for members of the audience to keep enough distance from one another while going to their seats and leaving them.

The house will open 30 minutes before performances begin. Entry to the auditorium is possible then. You will be asked to take your places relatively quickly to avoid queues building up. Staff will open and close all doors to and from the auditorium to minimise hand contact.

We are not allowed to display our magazines and other printed matter in the foyers, sell programmes or hand out cast lists. You can ask for a sheet of information about the evening in question and available printed publications from front of house staff, but for your own use only.

CAPACITY & YOUR SEATS

At the moment only 100 people are allowed to be in the auditorium at the same time, unless the authorities choose to make an exception and let more people in. Keeping our distance rules mean that only every second row can be used, with three empty seats between ticketed seats. After speaking to front of house staff, members of a household might be able to sit next to each other. Staff will oversee rows being filled and show you to your place.

You can remove your mask as soon as you have taken your seat.

CLOAKROOM

We have been told to keep cloakrooms closed. You can leave coats, luggage and umbrellas in the cloakrooms if you wish, although we can take no responsibility for them. You can take smaller items into the auditorium with you. Larger items or

umbrellas may not be taken into the auditorium.

CATERING

There is no catering at the moment, although we are working on a plan to make this possible again.

TOILETS

Masks must be worn and a maximum of two people allowed in at once.

We want you to feel as happy and safe as possible while you are in the theatre. Our staff are there to ensure that the above listed protection and hygiene measures are upheld. Alterations by the authorities to current regulations will be adhered to, and action taken, immediately.